INTRODUCTION

This resource is a collection of sample evaluation forms that have been used in various breastfeeding programs and initiatives across Ontario. They will provide organizations with ideas and templates for evaluating breastfeeding programs, services, and resources. Organizations are welcome to adapt these sample evaluation forms to fit their specific community, services, population, and purpose.

The sample evaluation forms have been grouped under a number of topics. Within each topic, the sample evaluation forms are grouped according to the intended audience (i.e., mothers, volunteers, and/or service providers). Not all topics have sample forms relating to each audience.

The sample evaluation forms have been shared with permission. Identifying information has been removed.

RECOGNITION

The Best Start Resource Centre thanks the individuals, and organizations, who gave their consent to share their forms as provided in this resource.

FUNDING

This document has been prepared with funds provided by the Government of Ontario. The information herein reflects the views of the authors and is not officially endorsed by the Government of Ontario. The resources and programs cited throughout this resource are not necessarily endorsed by the Best Start Resource Centre.

For more information or comments contact the Best Start Resource Centre at beststart@healthnexus.ca.
www.beststart.org - <a href="ma

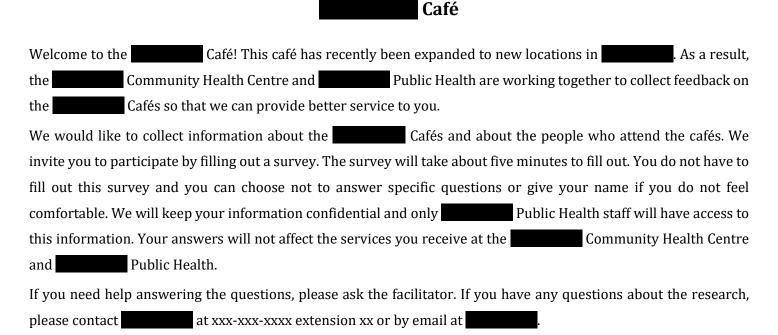


by/par health **nexus** santé

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Consent (Mothers): Café 1



Thank you for coming today and for sharing this information!

Consent (Mothers): Focus Group 1

CONSENT FORM

Why are you doing this project and what is expected of me?

We are doing this project to learn more about the breastfeeding experiences of local women who also have low income. This information will help us improve services and care for women in the future.

A facilitator will ask you, as part of a small group of women, one or more questions about your experiences with breastfeeding. At the end of the discussion, you will be asked to fill out a short survey about yourself and your breastfeeding experience. The focus group and survey will take about 60 – 90 minutes.

A secretary with special equipment will take notes of the discussion, and a voice recording will be made of the session.

Child care, snacks, and transportation to and from the focus group location will be provided if needed. You will receive a \$30 grocery store gift card for participating.

What if I change my mind?

Taking part is voluntary. You can refuse to answer questions, and you can withdraw at any time.

Anyone who attends a focus group will receive a gift card, even if they leave early or decide not to share any information.

Are there any risks to me?

Sometimes women feel upset when they discuss their experiences with breastfeeding. If you want to leave, you can. A Registered Nurse will be available to talk to you during and after the group if you want.

In a focus group, we cannot guarantee your confidentiality or anonymity.

It is possible that other participants may recognize you, and could share your name or comments outside of the focus group. We will ask all participants not to share names or comments outside the group, however, we cannot guarantee this.

What will happen to my information?

The information we collect from the focus group and the survey will be reviewed to see if there are themes (common ideas or experiences) that emerge. These themes will be used to educate agency workers that provide services to breastfeeding women, and to create materials that promote breastfeeding (such as posters).

We will also share these themes with other communities around the province and the funding agency.

What about my privacy or confidentiality?

The project team will never use your name or any identifying information about you in presentations, project materials, or reports. Your recorded comments and answers to the survey will not be linked to your name. As discussed above, we cannot guarantee that other participants in the focus group will not share your name or comments outside the group.

Consent (Mothers): Focus Group 1

What about data storage? Voice recordings will be stored in a locked been transcribed (i.e., typed in print). The and destroyed no later than when using portable devices such as laptowho is involved in this project? The agencies and individuals involved in the storage of th	transcribed files will be stored. Data will be encryptops.	
Name	Agency	Contact
	, understand that this pronger of the properties of the proper	roject had been approved by the consent to participate.
Signature		Date

Consent (Mothers): Research 1

Title of the Study:
 Study conducted by: Position title telephone: xxx xxx-xxxx extension xxx email:
 Position title telephone: xxx xxx-xxxx extension xxx email:
 Position title telephone: xxx xxx-xxxx extension xxx email:
Invitation to Participate : I am invited to participate in the research study conducted by and Invited to participate in the research study conducted by Invited to participate in the resear
Purpose of the Study : The purpose of this study is to get a youth perspective regarding information about starting and continuing breastfeeding as well the ideal format for a mom-to-mom breastfeeding support group.
Participation : My participation will consist of attending one group discussion lasting approximately one hour. During the discussion group, I will have a chance to share my ideas about the information that young women need to know to start and continue breastfeeding. I will also be able to share my ideas about what a mom-to-mom breastfeeding support group should be like. I understand that the group discussions will be scheduled on a day when most participants are already attending a program at the last of the last
Risks : My participation in this study means that I will share my plans for infant feeding (if I am pregnant) and/or my personal experiences with breastfeeding or formula feeding (if my baby is already born). My participation may cause me to feel some discomfort if I had challenges in the past or have different ideas than the other women in the group. I have received assurance from the researchers that every effort will be made to minimize these risks including the following: I do not have to answer any questions that make me feel uncomfortable, or I can choose to write down the information and speak with the research assistant after the group discussion.

Benefits: My participation in this study will mean that I will have the opportunity to contribute to the development of a breastfeeding program and mom-to-mom support program at a someone who currently attends

start and continue breastfeeding. I can also provide information about the format of a mom-to-mom breastfeeding support program. There are no other programs like this in Canada, and I may feel empowered knowing that I have

, I may have some good ideas about information that might help other young mothers to

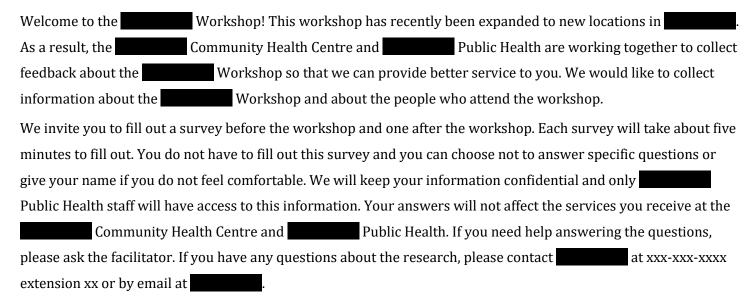
contributed to the development of this exciting program.

Consent (Mothers): Research 1

Confidentiality and Anonymity: I have received assurance from the researchers that the information I will share will remain strictly confidential. As a member of the group discussion, the other members will know who I am and will hear the information that I share. I understand that the discussion will be audio recorded and that the recording will be used only by the research team. I understand that when sharing the results of this study, will be identified, but the researchers will protect my personal anonymity by not revealing my name when sharing the results of the group discussion with others (my name will be replaced with a number or fake name).
Conservation of Data: All the data collected (audio recording and transcripts of group discussion, consent forms personal information sheets, etc.) will be kept in locked office at locked office at locked. Only the researcher and locked office at locked office
Compensation : I will receive a \$10 gift certificate for participating in the group discussion. If I choose to stop participating or leave early from the group discussion, I will still receive this gift.
Voluntary Participation : I understand I have the choice to participate or not. Even if I do choose to participate, can stop at any time and/or refuse to answer any questions without suffering any negative consequences. If I choose to withdraw from the study, the information that I provided up until my withdrawal will be used as part of the study. The reason for this is that the focus group involves a group discussion. Since names will not be collected, it will not be possible to retrace individual comments within the group discussion. I am under no obligation to continue sharing information or continue staying with the group.
Acceptance: I,, agree to participate in the above research study conducted by and
If I have any questions about the study, I may contact the research assistant, at xxx xxx-xxxx. I can also contact or the contact information is on page 1 of this consent form).
If I have any questions regarding the ethical conduct of this study, I may contact:
telephone: xxx xxx-xxxx extension xxx email:
There are two copies of the consent form, one of which is mine to keep.
Participant's signature Date
Researcher's signature Date

Consent (Mothers): Workshop 1

Workshop



Thank you for coming today and for sharing this information

Breastfeeding Café: Participant Information

Please provide us with the following information that will help us evaluate this pilot program.

Your information will be kept anonymous and confidential.

Date	3· 	Name:	Phone Number:
Add	ress:		Postal Code:
1.	☐ Family/Friend☐ Midwife	Breastfeeding Café? Pamphlet/Flyer	Centre Team □ Media
2.	☐ I want more information☐ I need help with breastfe☐ I want to connect with ot breastfeeding	eding problems	ocial and emotional support around
3.	populations. (please check all ☐ Living on limited income ☐ Living in unstable housin ☐ Recent immigrant with la ☐ Lack of parenting social s	that apply)	Health Centre's priority ighbours, community groups)
4.	What is your age? ☐ 15 - 20 ☐ 21 - 25 ☐ 2	26 - 30	☐ 40+
5.	What is your highest level of f ☐ Grade 9 – 12 ☐ Coll		
6.		ion? □ Single-parent family ve me (e.g., parent, aunt, uncle, o	etc.)
7.		e evaluated to determine if it w ure to participate in an evaluati	

Thank you for coming today and for sharing this information!

Demographics (Mothers): General 1

Demographic Data

Personal Information

Na	ame	Age
Ple	ease check your responses to the below questions.	
1.	I am currently pregnant: YES NO (go to question #5)	
2.	If you are pregnant:	
	How many weeks are you?	
3.	If you are pregnant: Have you made a decision about feeding your baby? ☐ YES ☐ NO (go to question #5)	
4.	If you have made a decision about feeding your baby: How will you feed your baby? Breastfeed Formula Combination (breastfeed and formula)	
5.	I have children: ☐ YES ☐ NO (go to question #10)	
6.	If you have children: How old are each of your children?	

Demographics (Mothers): General 1

7.	Did you breastfeed your youngest child for any amount of time? ☐ YES ☐ NO
	If yes, how long did you breastfeed your youngest child?
8.	Were you discharged home from the hospital together with your youngest child? YES NO If no, why? (example: baby kept in hospital; baby stayed with foster parent, etc.)
9.	If you have other children, did you breastfeed them for any amount of time? YES NO
	If yes, how long?
10.	What is your relationship status? (please check one). ☐ Single ☐ Dating ☐ Married or common law
	□ Other (describe)
11.	What is your level of education? (please check one) No high school Some high school High school completed Some college and/or university courses taken College diploma and/or university degree completed
12.	Where do you live? With parent(s) In own apartment or house With partner (boyfriend, fiancé)
13.	With how many people do you live?
14.	How many people that you live with are 18 years or older?

Demographic Data

NOTE: This Demographic Data Form is designed as a pop-up survey to evaluate an online resource. In what year were you born? 1. 2. How many adults live in your household? What was your total household income before taxes 3. ☐ Less than \$19,999 last year? □ \$20,000 to \$39,999 □ \$40,000 to \$59,999 □ \$60,000 to \$79,999 □ \$80,000 to \$99,999 \$100,000 or more What is the highest level of education you achieved? No high school Some high school High school completed Some college and/or university courses taken College diploma and/or university degree completed 5. How old is your baby? months 6. How are you feeding your baby? Breastfeeding Formula Combination of breastfeeding and formula helped me to find out about Strongly Agree breastfeeding resources in Agree Neutral Disagree Strongly Disagree was easy to use. Agree 8. Neutral Disagree 0 Strongly Disagree I would recommend to my Agree family/friends. Neutral Disagree Strongly Disagree 10. Any other comments or feedback about

Focus Groups (Mothers): Questions 1

Focus Group Questions

Introduction

Thank you for your interest in joining this group discussion. I am looking at ways to help young mothers start or continue breastfeeding. Your ideas, thoughts, and/or information can be helpful for other mothers. I am also interested in your ideas about a mom-to-mom breastfeeding support group.

Participate as you would like. You do not have to answer any questions that you do not feel comfortable answering. I have some paper here if you would like to write down your ideas – you can speak to me after the group discussion. There are no right or wrong ideas; we value everyone's opinion and ideas. Please be respectful to each other even if you have a different idea.

The information you share will be confidential within this group and within the study. When we share information learned from these group discussions your name or identifying information will not be revealed.

To thank you for participating, you will receive a \$10 gift certificate. Are there any questions before we get started? [participants to sign consent form]

Questions

Clients who are postpartum and/or have previous breastfeeding experience:

- 1. Tell me about your breastfeeding experiences? (Prompt: How long did you breastfeed? What do you enjoy about breastfeeding? What did you least enjoy about breastfeeding?)
- 2. What do you wish you had known about breastfeeding before your baby was born? (*Prompt: What information should be covered in prenatal classes?*)
- 3. What is a critical time of support for breastfeeding youth? (Prompt: If your baby weaned, what would have helped you continue breastfeeding?)
- 4. If you had questions or encountered challenges, who or what did you turn to for support or answers? (Prompt: What helped you during difficult times?)
- 5. What is the best way to promote breastfeeding programs to youth? (*Prompt: Prenatal breastfeeding classes, mom-to-mom breastfeeding support groups?*)
- 6. If a mom-to-mom breastfeeding support program was developed, what should it look like?

Clients who are pregnant:

- 1. Have you heard about breastfeeding? (Prompt: From whom? From what resource?)
- 2. What are your thoughts on breastfeeding?
- 3. Where do you get your information about breastfeeding?
- 4. Have you made any decision about breastfeeding?
- 5. What is your exposure to breastfeeding? (*Prompt: Your mother, family, friend, other*)

Focus Groups (Mothers): Questions 1

All clients:

We are planning to design a program about breastfeeding for young adults, and we are looking for your advice/input as to what this should look like.

- 1. What do you think we should include?
- 2. How many sessions?
- 3. How should we deliver the information? (Prompt: How would you like to learn the information: Class? Peer? Family? Social media? Other?)
- 4. What are the challenges of breastfeeding?
 - a. How can these be improved before delivery, in the hospital, once home? (*Prompt: What are some potential solutions?*)
- 5. From your perspective what are the benefits of breastfeeding?

Focus Groups (Mothers): Questions 2

Focus Group Questions

Introduction

- Welcome, and thank participants.
- Introduce facilitator and project members.
- Housekeeping.
 Review locations of amenities, food/snacks, childcare, breastfeeding friendly area, etc.).
- Consent.
- Review the participant information sheet. Read the participant information sheet aloud.
- Discuss confidentiality and risk.
- Discuss duty to report.
- Invite questions from participants.
- Outline format for the session
 The format is a discussion followed by a questionnaire.

Primary Question

• Tell me about your experience with breastfeeding.

Prompting Questions

- The facilitator will use open-ended prompting techniques to elicit responses to the following questions:
 - o What factors or people were helpful to you in your experience with breastfeeding?
 - o What factors or people were not helpful to you in your experience with breastfeeding?
 - o What changes can this community make so that women have better breastfeeding experiences?

Groups & Cafés (Mothers): Café Evaluation 1

	: Evaluation
Tha	ank you for attending the second !
	ase take some time to fill out the following evaluation. The information we collect will help us better understand is using our services and will help us evaluate the café so we can provide better service to you.
1.	How did you hear about ? (please check all that apply): ☐ Family/Friend ☐ Ontario Early Years Centre ☐ Website ☐ Hospital ☐ Midwife ☐ Doctor/Nurse Practitioner ☐ Pamphlet/Flyer ☐ Other (please specify)
2.	Are you currently pregnant? ☐ Yes ☐ No
3.	Are you currently breastfeeding? ☐ Yes ☐ No
4.	Please check why you came to the
5.	 We would like to know who we are reaching with our café. (Check all that apply to you). ☐ I am living on a limited income (i.e., I have had to visit a food bank; I sometimes don't have money for rent). ☐ I am living in unstable housing (i.e., I am on a waiting list for housing and/or I have stayed at a shelter). ☐ I am new to Canada (i.e., I have lived in Canada for 10 years or less). ☐ English is my second language. What language do you speak most often at home?
6.	What is your age:
7.	What is your highest level of education completed? \Box High school \Box College \Box University \Box Other
8.	What is your postal code?
9.	Do you currently smoke? ☐ Yes ☐ No
10.	What does your family look like? ☐ Two-parent family ☐ Other family members live with me (e.g., parent, aunt, uncle, etc.) ☐ Single-parent family ☐ Other (please specify)

Groups & Cafés (Mothers): Café Evaluation 1

		Groups	& Cares (N	Aothers):	Care Evan	uation 1
Please indicate ($$) your level of agreement with the fo	llowing q	uestions:				
Questions	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Does Not Apply
I felt welcome and accepted at the café.						
The peer volunteers treated me and what I said with respect.						
The peer volunteers were knowledgeable about breastfeeding.						
My breastfeeding questions were answered by the peer volunteers.						
I would recommend this café to friends or family.						
Please indicate ($$) your level of confidence with the following statements:						
Statements				Yes	Same as Before	No
Since coming to this café, are you more confident in your knowledge about breastfeeding?						
Since coming to this café, are you more confident in your ability to breastfeed?						
Since coming to this café, are you more confident in your ability to prevent/solve breastfeeding problems?						
Since coming to this café, are you more aware of the community services and resources available for breastfeeding support?						
Please indicate $()$ your level of confidence with the for	ollowing st	atement	S:			
Statements				Yes	Same as Before	No
Since coming to this café, are you more comfortable breastfeeding your baby?						
Since coming to this café, would you be more comfortable breastfeeding your baby in public (e.g., mall, car, park, etc.)?						

Thank you for coming today and for sharing this information!

14. Additional comments: _____

11.

12.

13.

Groups & Cafés (Mothers): Café Evaluation 2

//our information will be kept anonymous and confidential and used only to evaluate this program.) ate: oday's café provided me: With the information I needed. strongly agree somewhat agree not sure disagree strongly disagree comments: With the social support I needed. strongly agree somewhat agree not sure disagree strongly disagree Comments: With the additional skills I needed. strongly agree somewhat agree not sure disagree strongly agree somewhat	Breastfeeding Cafe Check-In
oday's café provided me: With the information I needed. strongly agree not sure disagree strongly disagree Comments: With the social support I needed. strongly agree somewhat agree not sure disagree strongly disagree Comments: With the additional skills I needed. strongly agree strongly disagree Comments: With the additional skills I needed. strongly agree somewhat agree not sure disagree strongly agree strongly disagree the most valuable part of today's café for me was: The most valuable part of today's café for me was:	lease tell us what you think of the café and any ideas to make it better – we want to make it the best it can be! Your information will be kept anonymous and confidential and used only to evaluate this program.)
With the information I needed. strongly agree somewhat agree not sure disagree strongly disagree Comments: With the social support I needed. strongly agree somewhat agree not sure disagree strongly disagree Comments: With the additional skills I needed. strongly agree strongly agree somewhat agree not sure disagree strongly agree somewhat agree strongly agree strongly agree strongly agree strongly disagree Comments: The most valuable part of today's café for me was: The most valuable part of today's café for me was:	Oate:
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strongly disagree Comments: With the additional skills I needed. strongly agree somewhat agree disagree strongly disagree strongly disagree the most valuable part of today's café for me was:	\square not sure
With the additional skills I needed. strongly agree somewhat agree disagree strongly disagree strongly disagree The most valuable part of today's café for me was:	□ disagree
With the additional skills I needed. strongly agree not sure disagree strongly disagree the most valuable part of today's café for me was:	\square strongly disagree
□ strongly agree □ somewhat agree □ not sure □ disagree □ strongly disagree Comments: The most valuable part of today's café for me was:	Comments:
□ not sure □ disagree □ strongly disagree Comments: The most valuable part of today's café for me was:	
☐ disagree ☐ strongly disagree Comments: The most valuable part of today's café for me was:	\square somewhat agree
□ strongly disagree Comments: The most valuable part of today's café for me was:	\square not sure
Comments: The most valuable part of today's café for me was:	□ disagree
The most valuable part of today's café for me was:	\square strongly disagree
	Comments:
One thing I would change is:	. The most valuable part of today's café for me was:
One thing I would change is:	
	. One thing I would change is:

Thank you for your input!

Groups & Cafés (Mothers): Group Evaluation 1

: Breastfeeding Group Meeting Evaluation

1.	Welco	me! Is this	s your first t	ime at	?				
		Yes					No		
2.	If this	was your	first meetin	g, did tl	ne meeting cover t	he kind of	f information you exp No	ected a	and needed?
	Com	ments?							
3.	-	have atter eeded?	nded more t	han on	e meeting, have the	e meeting	s covered the kind of	inform	aation you expected
		Yes					No		
	Com	ments?							
4.		se rate eac	meeting hel th response	below:		-	. 3 4 5 (very)	helpful)
					tfeeding informati	_			
			0.0		place to ask quest				
					derstand where to	_	breastfeeding inform	ation.	
5.			one respon		ngs, how long did	you think	you would breastfee	d?	
		0 – 3 mo	nths		4 – 6 months		7 months – 1 year		Over 1 year
6.		_	ended meet one respor	_	w long do you hop	e to brea	stfeed?		
		• •	before OR		3 – 6 months		6 months – 1 year		Over 1 year
7.	Please	e list one n	ew thing yo	u learn	ed about breastfee	ding toda	y:		
8.		_	o know if we			CHC's/	priority po	pulatio	ons.
	□ I:	am living o	on a limited	income	2.				
	☐ I am living in unstable housing (on a waiting list for housing or staying at a shelter).☐ I am new to Canada (10 years or less).								
		am a singl	•	years	01 1000).				
					ugh friends, family at affect my health				

Groups & Cafés (Mothers): Group Evaluation 1

9.	Which languages do you speak at home?
10.	What is the highest level of school you completed?
11.	What is one thing you would change about this meeting or group?

Thank YOU!

Groups & Cafés (Mothers): Group Evaluation 2A

Thank you for co	oming to		!		
is interested in learning how you feel about survey. Your answers will be kept private.	ıt breastfeed	ing. Please t	ake a few mi	nutes to cor	nplete this
Гoday's date:					
Please tell us how you feel about each of the following	statements.				
Breastfeeding Statements:	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am confident that I can use different strategies to have a positive breastfeeding experience.					
I know when to seek help for a breastfeeding problem.					
I am confident that I could access in-person breastfeeding support through					
I know where to go for trustworthy breastfeeding information.					
I can confidently talk about breastfeeding with my friends or family.					

Groups & Cafés (Mothers): Group Evaluation 2B

low many sess	ions did you attend?					
lease tell us how you feel a	bout each of the following	statements.	T		ı	
Breastfeeding Statement	CS:	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am confident that I can u have a positive breastfeed						
I know when to seek help i problem.	for a breastfeeding					
I am confident that I could breastfeeding support thro						
I know where to go for tru information.	stworthy breastfeeding					
I can confidently talk abou friends or family.	t breastfeeding with my					
Since attending my breastfeeding journey.						
Since attending breastfeeding my child.	, I feel more confident					
overall, I found the	group to be:					
□ Poor	☐ Fair	□ Go	ood		Excellent	
What is the most important	thing you have learned thr	oughout	?			

Groups & Cafés (Mothers): Group Evaluation 3

Breastfeeding Group Support

Postnatal and Breastfeeding Support Group

1.	Have you been to Postnatal and Breastfeeding Support Group? Please check one box. Yes. No. Not yet, but I plan to go.
2.	What did you like most about Postnatal and Breastfeeding Support Group? Please check one box. Information from an expert (example, public health nurse, lactation consultant, etc.). Traditional teaching (example, elder). Talking with other mothers. Traditional opening (smudge, drumming, and prayer). Handouts (example, flyers, resource kits, etc.). Food provided. Other (please describe).
3.	The group provides some breastfeeding information and support. Which statement do you agree with? Please check one box. Too much breastfeeding information or support. The right amount of breastfeeding information or support. Not enough breastfeeding information or support.
4.	Please let us know how we can give better breastfeeding support.
5.	How much did Postnatal and Breastfeeding Support Group change your confidence in your ability to breastfeed? Please check one box. Increased my confidence a lot. Increased my confidence a little. No change. Decreased my confidence a little. Decreased my confidence a lot.

Groups & Cafés (Mothers): Group Evaluation 4

Breastfeeding Group Support

Pregnancy Circle

1.	Did you participate in the Pregnancy Circle? Please check one box.☐ Yes.☐ No.							
2.	2. At the Pregnancy Circle, breastfeeding information was given in several presentation styles. Please let us know how helpful you found each presentation style. Please check one circle beside each statement.							
	Presentation Style:	Very helpful	Somewhat helpful	Not very helpful	Not at all helpful			
	Information provided by the public health nurse.	\circ	0	\circ	\circ			
	Traditional teaching.	\circ	\circ	\circ	\circ			
	Breastfeeding demonstration.	\circ	0	\circ	\circ			
	Handouts (example, handouts, pamphlets, etc.).	\circ	0	\circ	0			
	Other presentation style (specify):	\circ	\circ	0	\circ			
	Please check all statements that you agree with. ☐ I liked the way it was done, don't change a thing. ☐ I would have liked more videos. ☐ I would have liked more hands-on practice (example, a baby doll for practicing breastfeeding positions). ☐ I would have liked more traditional teachings. ☐ I would have liked more live demonstrations with mothers and babies. ☐ I would have liked more group discussions. ☐ I would have liked more games or group activities. ☐ Other (change less the)							
	 □ Other (please describe). ∴ How much did the Pregnancy Circle change your confidence in your ability to breastfeed? Please check one box. □ Increased my confidence a lot. □ Increased my confidence a little. □ No change. □ Decreased my confidence a little. □ Decreased my confidence a lot. ∴ Do you plan to breastfeed? Please check the box beside the statement that is most true about your plans. 							
	 □ No. □ Maybe. □ Yes, I plan to breastfeed. □ Yes, and I am already breastfeeding. 							

Peer Support Programs (Mothers): Group Evaluation 5

Breastfeeding Support Group at Pilot Project Final Evaluation

Introduction

Thank you for participating in this very successful pilot project for our breastfeeding support group. Your assistance in filling out the client feedback forms on a regular basis has been beneficial in helping us examine the success of this program.

The focus of today's session is to ask you a few questions about how you like the program and how we could make it better. The goal of this evaluation is to give us information that will help us sustain the breastfeeding support group.

1. Promotion

- How did you hear about the program?
- Do you have any other ideas of how we can better promote the program?
- Where do you frequently visit in the community that we should promote/advertise the program?
- Was the way we promoted the program adequate?
- Was the program advertised in the right language and mode? (e.g., Do we need to advertise with different content, different language, and/or different methods?)

2. Process:

- How did you find the registration/greeting when you first entered the meeting room each week?
- Do you have suggestions to make registration/greeting process better?
- How did you find the weekly group facilitation/process?
- How did you find guest speakers?
- Do you have suggestions for other guest speaker/topics?
- Is there anything you would like to add to the program? Is there anything you think could be done differently in the program?
- Did you use the one-on-one breastfeeding support/counselling?
- If you used the one-on-one breastfeeding support/counselling:
 - o How was this experience for you?
 - o What would you recommend to make it better?
- Were you referred to other community resources?
- If you referred to other community resources:
 - o Which community resource were you referred to?
 - o Did you attend the community resource?
- How did you find the weekly snacks, and do you have recommendations about the weekly snacks?
- Did you use the available interpretation services?
- If you used the interpretation services:
 - o How was this experience for you?
 - Were you able to actively participate in the group discussions each week?

Peer Support Programs (Mothers): Group Evaluation 5

3. Outcome

This question will help us to measure breastfeeding confidence/knowledge, increased initiation, increased exclusivity, and increased duration.

- Do you feel more confident/knowledgeable to breastfeed as a result of attending the group?
 Please explain why or why not. What makes you feel more confident?
- Have you been breastfeeding longer than initially planned as a result of attending this group?
- Do you plan to continue to breastfeed for longer than initially expected as a result of attending this group?
- Do you think that you are more likely to exclusively (only) breastfeed your child/children as a result of attending this group? Why or why not?
- What are some tips/suggestions that you would like to share with other mothers who have not attended the Breastfeeding Support Group?

Groups & Cafés (Volunteers): Café Evaluation 1

- Breastfeeding Café: Weekly Log

Date:	Facilitator:
Topics Addressed	Notes/Discussions
Benefits of Breastfeeding	
Biting/Teething	
Birth Experience	
Breastfeeding in Public	
Co-sleeping/Sleeping Patterns	
Diet (maternal)	
Duration (How long should I BF?)	
Emotional Concerns (PPD, anxiety)	
Expressing/Storage of Human Milk	
Fatigue (maternal)	
Feeding Patterns/Norms	
Fussy Baby/Colic	
Milk Supply	
Nursing Strike/Breast Refusal	
Position and Latch	
Pregnancy	
Return to Work/School	
Siblings	
Sleepy Baby (how to wake)	
Sore Nipples (care of)	
Sore Breasts	
Solid Foods (baby)	
Soothers/Thumb sucking	
Supplementation	
Support/Stress	
Tandem Feeding	
Weaning	
Other	

Groups & Cafés (Volunteers): Café Evaluation 1

1. Links/referrals to community resources:					
2.	Follow up:				
3.	Resources distributed:				
4.	Requests/ideas for future topics:				
5.	Facilitator comments (what worked, what didn't, changes needed, comments for next week's facilitators, etc.):				
6.	Log completed by:				

Groups & Cafés (Volunteers): Group Attendance 1

Date:	Facilitator:					
	Thank you for completing this form which provides with statistics that are used only for service planning purposes. All information is kept confidential.					
	Adult (PRINT first & last names)	Infant/Child (If attending with more than one child, please list one name per line)	CHECK (√) IF THIS IS YOUR FIRST VISIT (Fill Registration Form)	Age of Infant/Child	Pregnant? Due Date	

	Adult	,		Age of	Pregnant?
	(PRINT first & last names)	(If attending with more than one child,	YOUR FIRST VISIT	Infant/Child	Due Date
		please list one name per line)	(Fill Registration Form)		
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					

Peer Support Programs (Mothers): Group Evaluation 1

		: Evaluatio	n				
	Thank you for taking tin	ne to evaluate the	program!				
Γhe the	e information we collect here will help u program so we	s better understand who is using our can provide better service to you.	services and will help us evaluate				
1.	How did you hear about the Please check all that apply: ☐ Family/friend ☐ website ☐ Hospital	program? □ Doctor/Nurse Practitioner □ Ontario Early Years Centre □ Pamphlet/flyer	☐ Midwife ☐ volunteer ☐ Other:				
2.	Why did you become involved with the Please check all that apply: ☐ I wanted more information about breastfeeding. ☐ I needed help with breastfeeding problems. ☐ I wanted to meet and learn from other breastfeeding mothers. ☐ I was looking for more breastfeeding resources in the community. ☐ Other:						
3.	We would like to know who we are reall Please check all that apply: ☐ I am living on a limited income (i.e., ☐ I am living in unstable housing (i.e., ☐ I am new to Canada (i.e., I have live) ☐ English is my second language. ☐ What language do you speak most of ☐ I do not have many social supports ☐ None of the above apply to me.	I have used the food bank and/or pay I am on a waiting list for housing and d in Canada for 10 years or less). often at home?	/or I have stayed at a shelter).				
1.	What is your age? Please check one: ☐ 15 – 20 ☐ 31 – 35	□ 21 - 25 □ 36 - 40	□ 26 – 30 □ 41 or older				
5.	What is your highest level of education Please check one: ☐ High School ☐ College ☐ University ☐ Other:						
ó.	What is your postal code?						
7.	What does your family look like? Please check one: ☐ Two-parent family ☐ Single-parent family ☐ Other:						

Title of Resource

Peer Support Programs (Mothers): Group Evaluation 1

Please indicate ($\sqrt{\ }$) your level of agreement with the following state:	ments:			
Statements	Yes	No	Comn (opti	
I feel/felt comfortable talking with the volunteer.				
The volunteer treated me and what I said with respect.				
The volunteer was knowledgeable about breastfeeding.				
My breastfeeding questions were answered by the volunteer.				
I would recommend this breastfeeding support to friends or family.				
Overall, I felt supported by my volunteer.				
Please indicate ($\sqrt{\ }$) your level of confidence with the following quest	tions:			
Questions			Yes	No
Do you feel more confident in your knowledge about breastfeeding	;?			
Do you feel more confident in your ability to breastfeed?0				
Do you feel more confident in your ability to prevent or solve breas problems?	stfeeding			
Are you more aware of the community services and resources available for breastfeeding support?				
Please indicate ($\sqrt{\ }$) your level of comfort with the following question	ns:			
Questions			Yes	No
Do you feel more comfortable breastfeeding your baby?				
Do you feel more comfortable breastfeeding your baby in pub	lic (i.e., 1	mall,		

Your input will help us to shape our breastfeeding program for future mothers during their breastfeeding journey!

experiences.

Thank you for sharing your

Peer Support Programs (Mothers): Workshop Evaluation 2A

Workshop

Mother Pre-Evaluation

Da	ate		Family Number
Ple hel	lp us better understand who i	the following form before the is using our services and will h	workshop begins. The information we collect will elp us evaluate the workshop so that we can provide opportunity to provide feedback on the event.
1.	How did you hear about the Family/friend website Midwife Pamphlet/flyer	Workshop? Pleas	ee check all that apply. Ontario Early Years Centre Hospital Doctor/Nurse Practitioner Other
2.	☐ I want more information ☐ I need help with breast ☐ I want to meet and lear ☐ I am looking for more be		others. community.
3.	Who did you attend the wo ☐ Partner ☐ Parent ☐ Relative	rkshop with today? Please che	ck all that apply. ☐ Friend ☐ Other ☐ I didn't bring anyone
4.	What trimester of pregnand □ 1st trimester	cy are in currently in? Please cl $\ \square \ 2^{nd}$ trimester	heck only one box. $\ \square\ 3^{\mathrm{rd}}\ \mathrm{trimester}$
5.	What health care provider o ☐ Doctor ☐ Midwife	do you see most often during y	our pregnancy? Please check all that apply. □ Obstetrician □ Other
	 ☐ I am living on a limited i ☐ I am living in unstable he ☐ I am new to Canada (i.e., ☐ English is my second lan 	ncome (e.g., I have had to visit ousing (e.g., I am on a waiting l I have lived in Canada for 10 y guage. What language do you	
7.	What is your age? Please ch ☐ 15 – 20 ☐ 31 – 35	neck only one box. □ 21 – 25 □ 36 – 39	□ 26 – 30 □ 40 or older

Peer Support Programs (Mothers): Workshop Evaluation 2A

8.	9	Col	•				
9.	What is your postal code?						
10.	Do you currently smoke? Please check only one box. ☐ Yes	□No					
11.	What is your family composition (i.e., who makes up your family)? Please check only one box. ☐ Two-parent family ☐ Other family members live with me (e.g., parent, aunt, uncle, etc.) ☐ Other						
12.	2. Have you breastfed a child before? Please check only one box. ☐ Yes (for how long) ☐ No						
13.	Do you plan to breastfeed? Please check only one box. $\hfill \square$ Yes $\hfill \square$ No			□ Unsure			
14.	Please indicate your level of agreement with the following s	taten	nents. Checl	k only one b	ox for each	statement.	
	STATEMENT		Strongly Agree	Agree	Disagree	Strongly Disagree	
	I am confident in my knowledge about breastfeeding.						
	I am confident in my ability to breastfeed.						
	I am confident in my ability to prevent/solve breastfeeding problems.	3					
15. Please indicate your level of comfort with the following questions. Check only one box for ea						stion.	
	QUESTION		Very Comfortable	Comfortable	A little Comfortable	Not	
	How comfortable are/would you be breastfeeding your ba	by?					
	How comfortable are/would you be breastfeeding your ba in public (e.g., mall, restaurant, park, etc.)?	by					
16.	b. Do you know where to go for breastfeeding support/resources in the community? Please check only one box. ☐ Yes ☐ No ☐ Unsure						
17.	What are your concerns about breastfeeding?						

Thank you for coming today and for sharing this information!

Peer Support Programs (Mothers): Workshop Evaluation 2B

Workshop Mother Post-Evaluation

Date		Family Number						
Fac	cilitator(s)			Demo	Mother			
Tha	nk you for participating in the	Workshop.						
We	are gathering information to look at ways are take a few minutes to fill out this feedba	to improve		op and wou	ıld apprecia	te your feed	lback.	
You	r opinion is important to us and will help ι	ıs provide b	etter servio	ce to you in	the future.			
1.	Please indicate your level of agreement w	ith the follo	wing stater	nents. Checl	k only one b	ox for each	statement.	
	STATEMENT	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Does Not Apply	
	I felt welcome and accepted at the workshop.							
	The facilitators treated my partner (if applicable) and me as well as what we said with respect.							
	There were opportunities for me to participate in the workshop.							
	My breastfeeding questions were answered by the facilitators.							
	The facilitators were knowledgeable about breastfeeding.							
	I would recommend this workshop to friends or family.							
2.	The workshop had many different activities. We would like to know what activities you found the most helpful. Please indicate how you feel about the following activities. Check only one box for each activity.							
	ACTIVITY	Helpful	Not Helpful	Neutral	Comments			
	Talking about/brainstorming breastfeeding myths and why breastfeeding is normal.							
	Practice latching with demonstration dolls.							
	Talking about the first seven days after birth.							
	Matching breastfeeding problems to solutions (using activity cards).							

Live breastfeeding demonstration.

Peer Support Programs (Mothers): Workshop Evaluation 2B

3.	ice coming to this workshop, do you plan to breastfeed? Please check only one box. □ Yes □ No □ Unsure					
4.	Since coming to this workshop, do you know where to go for brocommunity? Please check only one box. $\hfill \square$ Yes $\hfill \square$ No	eastfeeding support/resources in the				
5.	Please indicate your level of agreement with the following state STATEMENT	Strongly Agree	k only one b	ox for each Disagree	statement. Strongly Disagree	
	Since coming to this workshop, I am confident in my knowledge about breastfeeding.					
	Since coming to this workshop, I am confident in my ability to breastfeed.					
	Since coming to this workshop, I am confident in my ability to prevent/solve breastfeeding problems.					
6.	Please indicate your level of comfort with the following question	ns: Check on	ly one box f	or each que	stion.	
	QUESTION	Very Comfortable	Comfortable	A little Comfortable	Not Comfortable	
	Since coming to this workshop, how comfortable are/would you be breastfeeding your baby?					
	Since coming to this workshop, how comfortable are/would you be breastfeeding your baby in public (e.g., mall, restaurant, park, etc.)?					
7.	Two new things I learned in this workshop are:					
8.	Would you be interested in a FREE follow-up workshop (to discuss specific problems, introduction of solid foods, etc.) once you have had your baby? Please check only one box. ☐ Interested ☐ Not Interested ☐ Unsure					
9.	Things I wish we had learned more about are:					
10.	Do you have other comments or suggestions?					

Thank you for coming today and for sharing this information!

Peer Support Programs (Mothers): Workshop Evaluation 2C

Workshop

Partner/Parent/Relative/Friend Pre-Evaluation

Date	Family Number						
Welcome to the Workshop. Please take some time to fill out the following form before the workshop us better understand who is using our services and will help us ebetter service to you. After the workshop, you will be given an opport	evaluate the	workshop :	so that we c	an provide			
Who did you attend the workshop with today? Please check all that apply. ☐ Partner ☐ Child ☐ Cher ☐ Relative							
2. Please indicate your level of agreement with the following statem	Please indicate your level of agreement with the following statements. Check only one box for each statement.						
STATEMENT	Strongly Agree	Agree	Disagree	Strongly Disagree			
I am confident in my knowledge about breastfeeding.							
I am confident in my ability to support my partner/child/relative/friend with breastfeeding.							
Please indicate your level of comfort with the following question. Check only one box.							
QUESTION	Very Comfortable	Comfortable	A little Comfortable	Not Comfortable			
How comfortable would you be if your partner/child/relative/friend breastfed their baby in public (e.g., mall, restaurant, park, etc.)?							
4. Do you know where to go for breastfeeding support/resources in ☐ Yes ☐ No	the comm	unity? Pleas □ Unsure	e check onl	y one box.			
5. What are your concerns about breastfeeding?							

Thank you for coming today and for sharing this information!

Peer Support Programs (Mothers): Workshop Evaluation 2D

Family Number

Workshop

Partner/Parent/Relative/Friend Post-Evaluation

Fac	cilitator(s)			Demo	Mother		
We a	nk you for participating in the are gathering information to look at ways se take a few minutes to fill out this feedbar opinion is important to us and will help to	to improve ack form.		-		te your feed	back.
1.	Please indicate your level of agreement w	ith the follo	wing staten	nents. Checl	κ only one b	ox for each	statement.
	STATEMENT	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Does Not Apply
	I felt welcome and accepted at the workshop.						
	The facilitators treated my partner (if applicable) and me as well as what we said with respect.						
	There were opportunities for me to participate in the workshop.						
	My breastfeeding questions were answered by the facilitators.						
	The facilitators were knowledgeable about breastfeeding.						
	I would recommend this workshop to friends or family.						
2.	The workshop had many different activiti helpful. Please indicate how you feel abou						
	ACTIVITY	Helpful	Not Helpful	Neutral		Comments	
	Talking about/brainstorming breastfeeding myths and why breastfeeding is normal.						
	Practice latching with demonstration dolls.						
	Talking about the first seven days after birth.						
	Matching breastfeeding problems to solutions (using activity cards).						
	Live breastfeeding demonstration.						

Date

Peer Support Programs (Mothers): Workshop Evaluation 2D

3. Since coming to this workshop, do you know where to go for breastfeeding support community? Please check only one box.			support/res	ources in th	ie	
	☐ Yes	□ No		□ Unsure		
4.	Please indicate your le	evel of agreement with the following stater	nents. Checl	k only one b	ox for each	statement.
	STATEMENT		Strongly Agree	Agree	Disagree	Strongly Disagree
	Since coming to this knowledge about bre	workshop, I am confident in my eastfeeding.				
	Since coming to this	workshop, I am confident in my ability to /child/relative/friend with breastfeeding.				
5.	Please indicate your le	evel of comfort with the following question	. Check only	one box.		
	QUESTION		Very Comfortable	Comfortable	A little Comfortable	Not Comfortable
	be if your partner/ch	workshop, how comfortable would you nild/relative/friend breastfed their baby restaurant, park, etc.)?				
6.	Two new things I lear	ned in this workshop are:				
7.		ted in a FREE follow-up workshop (to disculated in a FREE follow-up workshop (to discu		problems, ir	ntroduction	of solid
8.	Things I wish we had learned more about are:					
9.	Do you have other comments or suggestions?					

Thank you for coming today and for sharing this information!

Peer Support Programs (Volunteers): Application Form 1

	Program Application Form
Name:	
Address:	
Phone (home):	
Phone (mobile):	
Phone (work):	
Email:	
had, how long you	ur experience with breastfeeding. Include information about how many babies you have breastfed each baby, breastfeeding help you received, your overall feeling about your eriences, etc. If necessary, use the back of this page.

Peer Support Programs (Volunteers): Application Form 1

	Please tell us a bit about yourself and why you think you would be a good breastfeeding peer support volunteer at
3.	Please provide us with the names of two references.
Ο.	Name:
	Phone (home/mobile):
	Name:
	Phone (home/mobile):

Peer Support Programs (Volunteers): Application Form 2

Breastfeeding Group

Peer Volunteer Application Package

For more information, contact:

program coordinator at

Return completed applications to reception desk.

Peer Support Programs (Volunteers): Application Form 2

Peer Volunteer Application Form

Name:			
Address:			
Phone (home):			
Phone (mobile):			I prefer texts I prefer phone calls/voice mail
Phone (work):			
Email:			
		nildren	n you have.
	d, how old is your child? an one child, how old are your children?		
=	d, how long did you breastfeed your child? an one child, how long did you breastfeed your children?		
What are your reas	ons for wanting to be a peer volunteer with		Breastfeeding Group?

Peer Support Programs (Volunteers): Application Form 2

Peer Volunteer Training

Date:	
Time:	
Place:	
I will need childcare.	□ Yes
	□ No
I will need transportation.	□ Yes
	□ No

Thank you

We look forward to seeing you at the training!

Peer Support Programs (Volunteers): Job Description 1

- Volunteer Job Description

Position Title: Status: Volunteer

Training:

• Attend a comprehensive training session before placement.

Time Commitment:

- One to four hours per week for a duration of one year.
- Time commitment may vary according to the peer volunteer's availability and choice of partnership.

Qualifications:

- Individual with a positive attitude and approach toward breastfeeding.
- Personal experience and breastfeeding success with a minimum six months of breastfeeding.
- Self-motivated, caring, open, and non-judgmental.
- Awareness of some of the barriers to breastfeeding (e.g., lack of breastfeeding support, young age, socially isolated, low-income, cultural barriers). Lived experience of any the barriers to breastfeeding can be an asset.
- Comfortable interacting with people from diverse backgrounds.
- Skillful with communication and outreach.
- Ability to work independently and as part of a team.

Responsibilities:

- Initiate contact with a pregnant or breastfeeding mother either through referral or informal community contact.
- Establish, with a pregnant or breastfeeding mother, a mutually agreeable:
 - Schedule of contact.
 - o Method of contact (e.g., telephone, email, in person).
 - o Place of contact (e.g. Ontario Early Years Centre, breastfeeding café, etc.).
- Provide a pregnant or breastfeeding mother with the support and information necessary to help establish and/or maintain a positive breastfeeding experience.
- Encourage a pregnant or breastfeeding mother to participate in existing community supports and resources.
- Maintain a contact log and submit monthly online data form, including course of action and/or information shared.
- Know when, and to whom, a pregnant or breastfeeding mother should be referred if her concern(s) are not within the peer volunteer's scope of training.
- Maintain contact with the with staff meetings. coordinator and regularly attend with
- May also provide support at a community site or event.
- May also teach a breastfeeding workshop.

Boundaries:

- Stay within the limits of this job description, the scope of training, and own personal/lived experiences.
- Keep information about a pregnant or breastfeeding mother and/or her family in confidence (unless required by law to report a problem).
- is designed to be a telephone and/or community-site program. Home visiting is not within the scope of the peer volunteer's role.
- Practice self-care to avoid burnout from over-involvement (both emotional and time-wise)
- Keep personal and family well-being as a prime priority.

Peer Support Programs (Volunteers): Job Description 1

Benefits to Volunteer:

- Increase breastfeeding knowledge.
- In-depth training (i.e., a 20-hour lactation management course).
- Share experiences of mothering and breastfeeding.
- Contribute to outreach project in your community.
- Meet interesting and diverse women who share breastfeeding enthusiasm.
- Expand view of the breastfeeding experience.
- Gain valuable volunteer experience.
- Develop experience toward Lactation Consultant Certification (IBCLC) or other related programs.
- Obtain a letter of reference.
- Receive satisfaction from contributing to both individual and community health.

Note: Training is Free. Details will be provided at Peer Volunteer Interview.

Application to be submitted by:							
Training Dates	Training Dates:						
CONTACT							
Name:							
Title:							
Organization:							
Address:							
Phone:							
Email:							

Peer Support Programs (Volunteers): Role Evaluation Form 1

Peer Leader Evaluation/Reflections

	rect bedder by diddelong reflections
	raining Thinking back to your peer leader training, what was the most beneficial part of your training? Should we keep this when training new peer leaders? (Consider: topic content, time spent on topics, training format, etc.).
2.	Thinking back to your peer leader training, what was the least beneficial part of your training? Should we keep this when training new peer leaders? (Consider: topic content, time spent on topics, training format, etc.).
1.	Group From your perspective as a peer leader, what worked well during the Group sessions? (Consider: What topics were participants most engaged in discussing, etc.?)
2.	What would you change about the Group sessions to make them better? (Consider: Uncomfortable topics? Additional topics? Format changes?)
3.	Was it a challenge to feel connected with the participants at the it challenging?

Peer Support Programs (Volunteers): Role Evaluation Form 1

4.	What type(s) of support from other organizations were most helpful to you in leading the Group?
5.	What type(s) of support from other organizations could there have been more of to help you lead the Group?
6.	What did you, as a peer leader, gain from this experience?
	cebook What works well on the Facebook page?
2.	What doesn't work well on the Facebook page?
	Would you like to be a peer leader again? Why or why not?

Peer Support Programs (Volunteers): Role Evaluation Form 2

: Evaluation Thank you for evaluating the program and your role as peer volunteer!

The information we collect here will help us better understand the experiences of our peer volunteers and will help

s iı	mprove our breastfeed	ding support services to our clients.
•		o support your assigned breastfeeding mother? e box. Please add a comment to help us understand your experience. □ No
	Comment:	
		could support your assigned breastfeeding mother with her breastfeeding experience? box. Please add a comment to help us understand your experience.
	Comment:	
	while providing breas	were supported by the staff when questions or concerns came upstfeeding support to your assigned breastfeeding mother? be box. Please add a comment to help us understand your experience. No
	Has volunteering with emotionally, mentally Please check only one ☐ Yes	
	Comment:	
		any thoughts or suggestions on how the and support your role as a peer volunteer.
	Comment.	
	What is your postal co	ode?
		Thank you for sharing your peer volunteer experiences.
	Your input will help sha	

Peer Support Programs (Volunteers): Training Evaluation Form 1

Breastfeeding Training Evaluation

How did you hear about the	Breastfeeding Training?	
☐ Breastfeeding Café	☐ Breastfeeding Café	☐ Breastfeeding Café
□ Other		
What motivated you to come to	the Breastfeeding Training	ng?
Please provide a comment and score) for the following aspects	a score (from 1 to 10 with 1 being the of the Breastfeeding Trai	lowest score possible and 10 the highes
Course Aspect	Comment	Score/10
Content		
Presentation		
Facilitation		
Resources		
Venue		
Food		
Child care		
Confidence and readiness to provide mom-to-mom		

Peer Support Programs (Volunteers): Training Evaluation Form 1

4.	What did you like most about the training?
5.	What did you like least about the training?
6.	What was your most important learning?
7.	What else would you like to learn that would help you provide peer breastfeeding support?
8.	Other comments.

Thank you for completing this evaluation.

Your comments will be kept confidential and used to plan future training

Peer Support Programs (Volunteers): Training Evaluation Form 2

Vour	initials	
Y OUT	muuais	

Training Survey - Day 1 (page 1)

Beside each question/statement, please put a check mark ($\sqrt{}$) to indicate the rating that best fits your experience.

QUESTION/STATEMENT			TING SCA		inence.
Topic: The Value of Breastfeeding	1 Not Very	2	3 Noutral	4	5
After today's training, how familiar are you with the value of breastfeeding?	Not very		Neutral		Very
Right now, how confident would you feel talking about the value of breastfeeding with a mother?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: The Importance of Peer Support	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with the importance of peer support?					
Right now, how confident would you feel talking with a mother about the importance of peer support?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: The Miracle of Human Milk	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with the facts about human milk?					J
Right now, how confident would you feel talking with a mother about the facts of human milk?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: Getting Started	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with what you need to do to get started as a ?					
Right now, how confident do you feel getting started in your role as a ?					
How applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: Facilitator	1 Not Very	2	3 Neutral	4	5 Very
The facilitator was knowledgeable and well organized.					
The facilitator allowed for questions and discussion.					
The facilitator was engaging and able to keep my attention					

Peer Support Programs (Volunteers): Training Evaluation Form 2

Your initials	
Training Survey - Day 1 (page 2)	
If something was missing about one of the topics presented today, what would you like more information about	ıt?
What topics would you like to cover in upcoming meetings?	

	Peer Support Programs	(Volunteers): Training Eva	luation Form 2
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Vour	initials	
Y OUT	muuais	

Training Survey - Day 2 (page 1)

Beside each question/statement, please put a check mark ($\sqrt{}$) to indicate the rating that best fits your experience.

RATING SCALE		TICHCC.		
1 Not Very	2	3 Neutral	4	5 Very
1 Not Very	2	3 Neutral	4	5 Very
1 Not Very	2	3 Neutral	4	5 Very
1 Not Very	2	3 Neutral	4	5 Very
	1 Not Very 1 Not Very 1 Not Very	1 2 Not Very 2 Not Very 2 Not Very 1 2 Not Very 1 2 Not Very 2 Not Very 1 2 Not Ver	RATING SCA 1 2 3 Neutral	1 2 3 4

Peer Support Programs (Volunteers): Training Evaluation Form 2

Your initials .	
Training Survey – Day 2 (page 2) If something was missing about one of the topics presented today, what would you like more information	about?
in something was missing about one of the topics presented today, what would you like more information	i about:
What topics would you like to cover in upcoming meetings?	

Peer Support Programs (Volunteers): Training Evaluation Form 2

Vour	initials	
Y OUT	muuais	

Training Survey - Day 3 (page 1)

Beside each question/statement, please put a check mark ($\sqrt{}$) to indicate the rating that best fits your experience.

QUESTION/STATEMENT	RATING SCALE				
Topic: When a Mother or Baby is Sick	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with issues that can come up when a mother or baby is sick?					J
Right now, how confident would you feel talking with a mother about issues that can come up when a mother or baby is sick?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: Complementary Feeding	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with complementary feeding?					
Right now, how confident would you feel talking with a mother about complementary feeding?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: Baby-Friendly Initiative & the WHO Code	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with the Baby-Friendly Initiative and the WHO Code?					
Right now, how confident would you feel talking with a mother about the Baby-Friendly Initiative and the WHO Code?					
After today's training, how applicable do you think this topic is to your role as a ?					
The presentation of this information was thorough and easy to follow.					
Topic: Milk Sharing	1 Not Very	2	3 Neutral	4	5 Very
After today's training, how familiar are you with milk sharing?					
Right now, how confident would you feel talking with a mother about milk sharing?					
After today's training, how applicable do you think this topic is to your role as a?					
The presentation of this information was thorough and easy to follow.					

Peer Support Programs	(Volunteers)	· Training	Evaluation	Form 2
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Vour	initiale	
Your	initials	

Training Survey - Day 3 (page 2)

Beside each question/statement, please put a check mark ($\sqrt{}$) to indicate the rating that best fits your experience. QUESTION/STATEMENT **RATING SCALE** 1 2 3 5 **Topic: Accessing Resources** Not Very Neutral Verv After today's training, how aware are you of resources in the community that would be helpful in your role as a Right now, how comfortable would you feel accessing or referring a mother to resources in the community and from the training? How much do you think the resources from the training will help you in your role as a 1 3 4 5 **Topic: Facilitator** Not Very Neutral Very The facilitator was knowledgeable and well organized. The facilitator allowed for questions and discussion. The facilitator was engaging and able to keep my attention 2 3 4 **Topic: Overall Experience** Not Very Neutral Very Overall, the training was well organized and there was a good flow between the topics. After this training, I feel more confident in my ability to support breastfeeding mothers. The venue was comfortable and accommodating. The childcare providers were helpful and reliable. The food/snacks met my needs. The length of the training was appropriate. What topics would you like to cover in upcoming meetings?

Educational Events (Mothers): Event Outcome Survey 1

Canada Prenatal Nutrition Program:

	Clie	ent Survey on Skin-to-Skin Practi	ices
Pro nev		tended a presentation on the bene help you practice skin-to-skin. You	of the Canada Prenatal Nutrition efits of skin-to-skin contact with your may have also received a skin-to-skin
bre ski con	are asking you to help us by answering astfeeding. We are looking for feedbanto-skin and breastfeeding. It is your affidential. The staff from the Canada Perd help filling in the following form.	ck to help us have a better unders choice to participate in this surve	
We	would like to have some information a	bout your experience practicing skir	n-to-skin contact with your baby.
1.	Did you receive information on skin Please check one box only. ☐ Yes ☐ No	-to-skin contact before giving birt	h?
2.	If you did receive information on skin skin contact that helped you the modern Comment:	5 5	rth, what did you learn about skin-to-
3.	Were you able to practice skin-to-sk Please check one box only. ☐ Yes ☐ No Comment:	rin contact within two minutes of y	our baby being born?
4.	If you were able to practice skin-to- the skin-to-skin contact? Please check one box only. ☐ Less than 10 minutes ☐ Between one and three hours	-skin contact within two minutes o ☐ 10 – 29 minutes ☐ Longer than three hours	of your baby being born, how long was □ 30 – 60 minutes □ I do not know/remember
5.	If you were not able to practice skin were you and baby separated? Please check one box only.	n-to-skin contact within two minu	tes of your baby being born, how long
	☐ Less than 10 minutes☐ Between one and three hours	□ 10 – 29 minutes□ Longer than three hours	□ 30 – 60 minutes□ I do not know/remember

Educational Events (Mothers): Event Outcome Survey 1

	skin-to-skin contact during your hospital stay?
Please check one Yes	
	□ NO
Comment:	
	ne hospital encourage you to practice skin-to-skin contact during your hospital stay?
Please check one	·
☐ Yes	□ No
Comment:	
Did you practice	skin-to-skin contact after your hospital stay?
Please check one	box only.
□ Yes	□ No
Comment:	
Please check one Yes Comment:	box only. □ No
Please pick two v	vords to describe your skin-to-skin practice experience so far.
2.	
Please check all b	
☐ Canada Pren	natal Nutrition Program:
□ Doctor.	
☐ Nurse Practi	tioner.
□ Nurse.	
\square Family.	
\square Friend(s).	
□ Other:	

Educational Events (Mothers): Event Outcome Survey 1

We would like to have some information about your experience breastfeeding your baby.

1.	Please check one box of	born, did you plan to breastfeed? only. □ No
2.	Please check one box of	anything other than your breastmilk in the hospital? only. No
3.	Please check all boxes ☐ Breastmilk from a ☐ Formula. ☐ Sugar water and/ ☐ A combination of:	Milk Bank. or glucose.
	☐ Other: ☐ I do not know/rer	nember.
4.	Please check all boxes Public Health Nur Lactation Consult Community Healt	se.
5.	Please check one box of	eeding support drop-in the first week after having your baby? only. No
6.	Has your baby receive Please check one box o Yes Comment:	d anything other than your breastmilk since you came home? only. □ No
7.	Has your baby receive Please check one box o Yes Comment:	d anything other than your breastmilk in the last two weeks? only. No

Educational Events (Mothers): Event Outcome Survey 1

8.	If your baby has received rate your confidence to confidence to confidence to the co	continue to b	reastfeed ui	ntil your bab	y is six mont		ast two weeks, please
	Not confident at all □	_1 □	2 □	3 □	4 □	5	Very confident □
	Comment:						
9.	If your baby has received exclusively breastfeed w	rith your owr	n breastmilk	and nothing	g else until yo	-	
	Not confident at all \Box	1 □	2 □	3 □	4 □	5	Very confident □
	Comment:						
10.	To what age do you plan		d your child	?			
	Please check one box on Up to six months of	=					
	☐ Between six and 12	•	τα				
	☐ Between 13 and 18	-	-				
	☐ Between 19 and 24	_	•				
	□ Over 25 months of a	_	,				
11.	Is there anything else yo	u would like	to say abou	t your breas	tfeeding exp	erience?	
	Comment:						

Thank you for participating in our survey.

Educational Events (Mothers): Needs Survey 1

Breastfeeding Educational Survey

1.	Are you a resident of Please check one box ☐ Yes		area	a?			
2.	Are you pregnant? Please check one box ☐ Yes	only. □ No					
3.	If you are pregnant, a Please check one box Yes Comment:		on breastfeedin	ng your baby?			
4.	How can we provide l Please share your ide Comment:		pport in our con	mmunity in a	friendly and in	clusive man	ner?
5.	What would you like the Please share your ide Comment:		out regarding b	breastfeeding	and peer supp	ort?	
6.	Identify the benefits of Please check all boxes □ Decreased risk of S	s that apply. ear infections, res Sudden Infant De type 2 diabetes.	spiratory infect ath Syndrome.	tions, and gast	roenteritis.		
7.	Identify the benefits of Please check all boxes ☐ Decreased risk of the Decreased risk of the Decreased risk of the All of the above.	s that apply. ovarian cancer. breast cancer.			eady aware of.		

Thank you very much!

Educational Event (Service Providers): Class Evaluation 1A

Breastfeeding Education

Initial Questionnaire

Please circle the response that is most applicable to you.

1.	How important do you	ı think it is for a mother t	o breastfeed her bab	y?	
	1	2	3	4	5
	Not at all important	Slightly important	Important	Fairly important	Very important
2.	How important to do y about breastfeeding to	you think it is that all staf patients?	f members at a healtl	n care office provide the	same message
	1	2	3	4	5
	Not at all important	Slightly important	Important	Fairly important	Very important
3.	How confident are you	with providing patients	with information abo	out breastfeeding?	
	1	2	3	4	5
	Not at all Confident	Slightly Confident	Confident	Fairly Confident	Very Confident
4.	How important do you is based on evidence a	think it is that mothers and research?	are provided with inf	formation about infant fe	eding options that
	1	2	3	4	5
	Not at all important	Slightly important	Important	Fairly important	Very important

Thank you very much!

Educational Event (Service Providers): Class Evaluation 1B

Breastfeeding Education

Follow-up Questionnaire

D	_		•4	۲	1
Г	a	ı		L.	

Pl	ease circle the respons	se that is most applicable	e to you.		
1.	How important do yo	ou think it is for a mother	r to breastfeed her b	aby?	
	1 Not at all important	2 Slightly important	3 Important	4 Fairly important	5 Very important
2.	How important to do about breastfeeding t		aff members at a hea	alth care office provide tl	ne same message
	1 Not at all important	2 Slightly important	3 Important	4 Fairly important	5 Very important
3.	How confident are yo	ou with providing patien	ts with information	about breastfeeding?	
	1 Not at all Confident	2 Slightly Confident	3 Confident	4 Fairly Confident	5 Very Confident
4.	How important do yo is based on evidence		s are provided with	information about infan	t feeding options that
	1 Not at all important	2 Slightly important	3 Important	4 Fairly important	5 Very important
	art 2 ease check (✓) the res	ponse that is most appli	cable to you.		
1.	I would rate the educ	ration I received today as		☐ Exceller	nt
2.	My breastfeeding knd ☐ True	owledge has increased a	fter today's session.	lse	
3.	My skills for providin ☐ True	ng breastfeeding support	have increased afte	_	
			,		

Thank you very much!

Educational Events (Service Providers): Workshop Evaluation 1A

Workshop Evaluation

Pre-Workshop

Please complete the following survey in support of our Breastfeeding Community Project. All information will be kept confidential, and only aggregated data will be shared. Your comments are very important and will help us to make improvements to the program.

Please indicate how your current level of knowledge/confidence on the following topics. Rating legend:

1	2	3			4	
Not at all knowledgeable/confident	Somewhat knowledgeable/confident	Knowledgeable/con	fident	knowled	Very lgeable/co	nfident
For each topic check one box						
TOPIC			1	2	3	4
The Canadian Paediatric So breastfeeding.	ciety's recommendation for	exclusive				
The importance of skin-to-s	er birth.					
The potential harm in supp	lementing a newborn with fo	ormula.				
The key elements of inform	ed decision-making around	infant feeding.				
The importance of breastfe	eding for both mother and ba	aby.				
The International Code of M Code).	Marketing of Breastmilk Subs	titutes (WHO				
The difference between mo	ther-led and baby-led position	oning and latching.				
How to access local commu	nity breastfeeding supports.					
The principles and practice	s of the Baby Friendly Initiat	ive.				
How to help a breastfeeding	g mother who may be having	challenges.				
The basic principles of brea	astfeeding.					
Comments:						

Educational Events (Service Providers): Workshop Evaluation 1B

Workshop Evaluation

Post-Workshop

Please complete the following survey in support of our Breastfeeding Community Project. All information will be kept confidential, and only aggregated data will be shared. Your comments are very important and will help us to make improvements to the program.

1.	Please provide an overall ra Check one box only.	ating of this event.			
	☐ Excellent	□ Good	☐ Fair	□ Poor	
	Comment:				
2.	Having completed this wor Check one box only.	kshop, please indicat	e how your knowled	ge relating to breastfeeding has c	hanged.
	☐ Increased greatly	☐ Increas	sed a little	□ Not changed	
	Comment:				
3.	Having completed this wor has changed. Check one box only.	kshop, please indicat	e how your skills rela	iting to supporting breastfeeding	women
	☐ Increased greatly	☐ Increas	sed a little	☐ Not changed	
	Comment:				

Educational Events (Service Providers): Workshop Evaluation 1B

4. For each of the following statements, please indicate how your level of knowledge/confidence has changed as a result of today's workshop.

For each statement check one box only.

STATEMENT	Increased greatly	Increased a little	Not changed
My knowledge of the Canadian Paediatric Society's recommendation for exclusive breastfeeding has:			
My knowledge of the importance of skin-to-skin contact immediately after birth has:			
My knowledge about the potential harm in supplementing a newborn with formula has:			
My knowledge regarding the key elements of informed decision-making around infant feeding has:			
My knowledge of the importance of breastfeeding for both mother and baby has:			
My knowledge of the International Code of the Marketing of Breastmilk Substitutes (WHO Code) has:			
My knowledge of the difference between mother-led and baby-led positioning and latching has:			
My knowledge of how to access local community breastfeeding supports has:			
My knowledge regarding the principles and practices of the Baby Friendly Initiative has:			
My confidence to help a breastfeeding mother who may be having challenges has:			
My knowledge related to basic principles of breastfeeding has:			

Educational Events (Service Providers): Workshop Evaluation 1B

5.	Will you be able to implement what Check one box only.	you have learned into your current p	oractice?
	□ Yes	\square No (If no, please give comment)	☐ Unsure
	Comment:		
6.	What might be the barriers to imple resources, policies, personal attitude Comment:		your practice (e.g., funding, human
7.	Did the workshop adequately suppo Check one box only.	rt your learning-style needs?	
	□ Yes	\square No (If no, please give comment)	□ N/A
	Comment:		
8.	Did this course meet your profession management? Check one box only.	nal development needs regarding bre	eastfeeding support and lactation
	□ Yes	☐ No (If no, please give comment)	□ N/A
	Comment:		
	Additional Comments:		

Thank you for your responses!

Resources (Mothers): Kit Evaluation 1

		ICS	ource K	it Dvara	41011		
1.	Who gave you the Please check one box only. Clinic staff. Group staff/volunteer. Postnatal and Breastfeeding Surprogram Coordinator. Family member. Friend. Other (please explain):		ıp leader.				
2.	Have you had your baby? Please check one box only. ☐ Yes. ☐ No.						
3.	How much of the kit have you read? Please check one box only. ☐ Whole kit. ☐ Only the parts that answered my question(☐ Only parts that I could relate with. ☐ None (please let us know why):	s).					
4.	Please tell us how much you agree with the follower for each statement, check one box only.	owing state	ements.				
	STATEMENTS	Strongly	Disagree	Neutral	Agree	Strongly	I'm not
		disagree				agree	sure
	The kit has the information I was looking for.	disagree					
	The kit has the information I was looking for. The information in the kit is easy to understand.	disagree					
	The kit has the information I was looking for. The information in the kit is easy to understand. The kit had information that I used or plan to						
	The kit has the information I was looking for. The information in the kit is easy to understand.						
	The kit has the information I was looking for. The information in the kit is easy to understand. The kit had information that I used or plan to use. The kit has details about where I can find						
5.	The kit has the information I was looking for. The information in the kit is easy to understand. The kit had information that I used or plan to use. The kit has details about where I can find more help or support with breastfeeding. I think other pregnant women or new mothers						
 6. 	The kit has the information I was looking for. The information in the kit is easy to understand. The kit had information that I used or plan to use. The kit has details about where I can find more help or support with breastfeeding. I think other pregnant women or new mothers would benefit from the information in this kit.						
	The kit has the information I was looking for. The information in the kit is easy to understand. The kit had information that I used or plan to use. The kit has details about where I can find more help or support with breastfeeding. I think other pregnant women or new mothers would benefit from the information in this kit. What part of the kit did you like best, and why?	rhy?					

Thank you for taking the time to answer these questions! Your input is important to us and will be used to improve the resource kit.

Resources (Mothers): Video Evaluation 1

Video Evaluation Form

Please watch the video	on YouTube at		. Thank you.		
Today's Date:					
I am a: Please check one box only. Mother Father Grandparent Friend Other (please explain): Please indicate your impressions of the statem For each statement, check one box only.					
The video ():	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
was easy to follow.					
sections were easy to move between.					
helped me understand how to use a breast pu	ımp.				
helped me understand how to hand express.					
helped me know how to do breast massage.					
helped me understand how much milk to exp	ect.				
helped me understand how to safely store an transport breast milk.	d 🗆				
taught me who to ask for more help.					
was a video that I would recommend to other mothers/families.					
Comments:					

THANK YOU FOR YOUR PARTICIPATION!